Vermont Mental Health Performance Indicator Project

DDMHS, Weeks Building, 103 South Main Street, Waterbury, VT 05671-1601 (802-241-2638)

MEMORANDUM

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: John Pandiani and Monica Simon

DATE: April 2, 2004
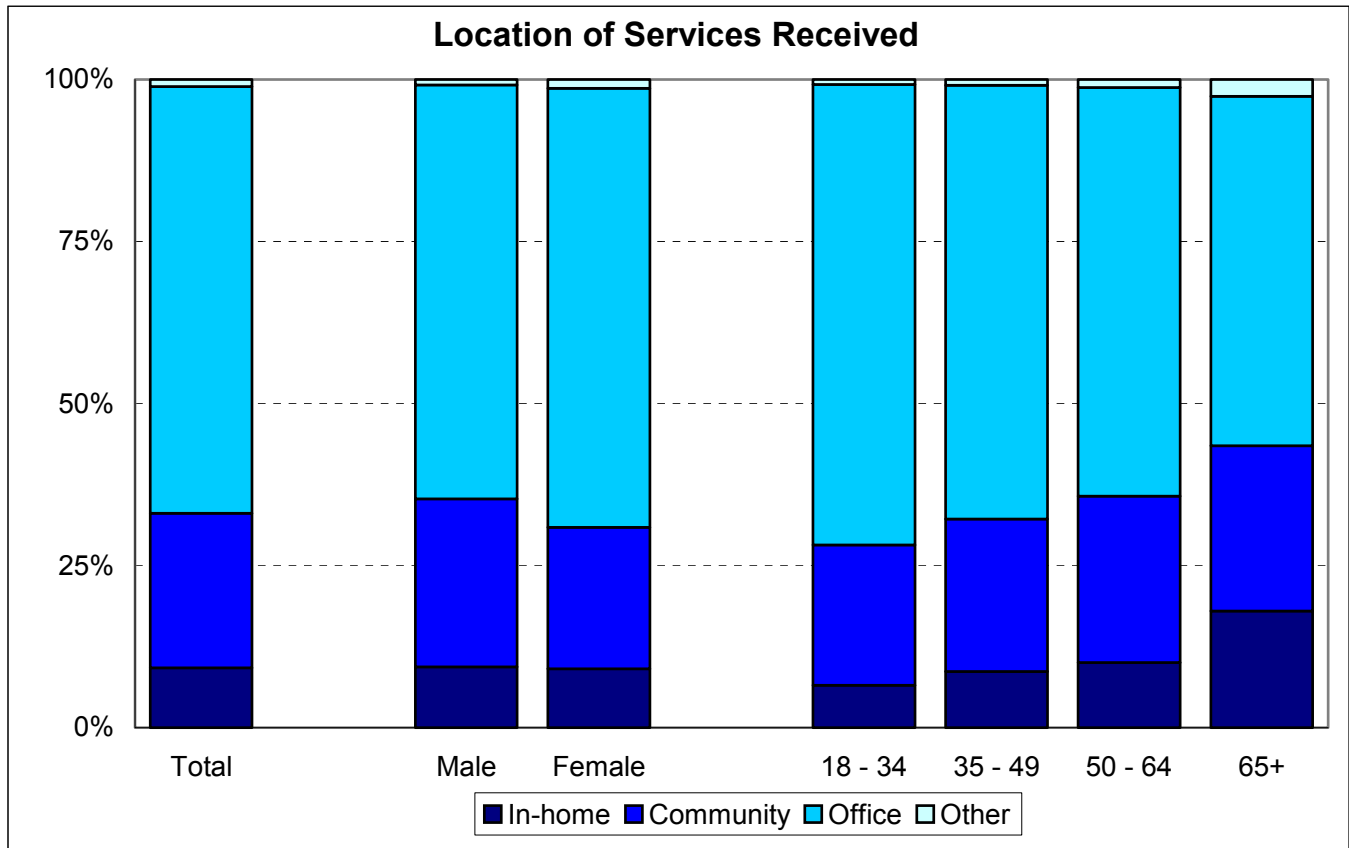
RE: Location of Service to CRT Clients

A recent request for information from the Legislature focused on the volume of service provided to Community Rehabilitation and Treatment (CRT) clients in their own homes. This week's PIP expands the scope of that request to include all locations in which services are provided to CRT clients: office settings, community settings, and home settings. Data used in this analysis were extracted from Monthly Service Report (MSR) files submitted to DDMHS by designated community mental health service providers.

As you will see, more than 460,000 services were provided by CRT programs to adults with serious mental illness during FY2003. The majority of these services (66%) were provided in office settings, followed by community settings (24%), and in-home settings (9%). The proportion of clients who received in-home services increased with increasing age (from 7% in the 18-34 age group to 18% in the 65+ age group), and the proportion of clients who received office-based services decreased with increasing age (from 71% in the 18-34 age group to 54% in the 65+ age group). There were only small differences between men and women in the proportion of services provided in different settings.

CRT programs at three designated agencies (Northeast Kingdom Mental Health, Northwestern Counseling, and Rutland Mental Health) provided half or more of their services in home or other community settings. CRT programs at five designated agencies (the Counseling Service of Addison County, the Howard Center, Southeastern Vermont, the Clara Martin Center and United Counseling) provided half or more of their services in office or other settings.

We look forward to your comments, questions, and suggestions for further analysis of data regarding the location in which mental health services are provided to different clients groups. As always, you can reach us at 802-241-2638 or by e-mail to pip@ddmhs.state.vt.us.
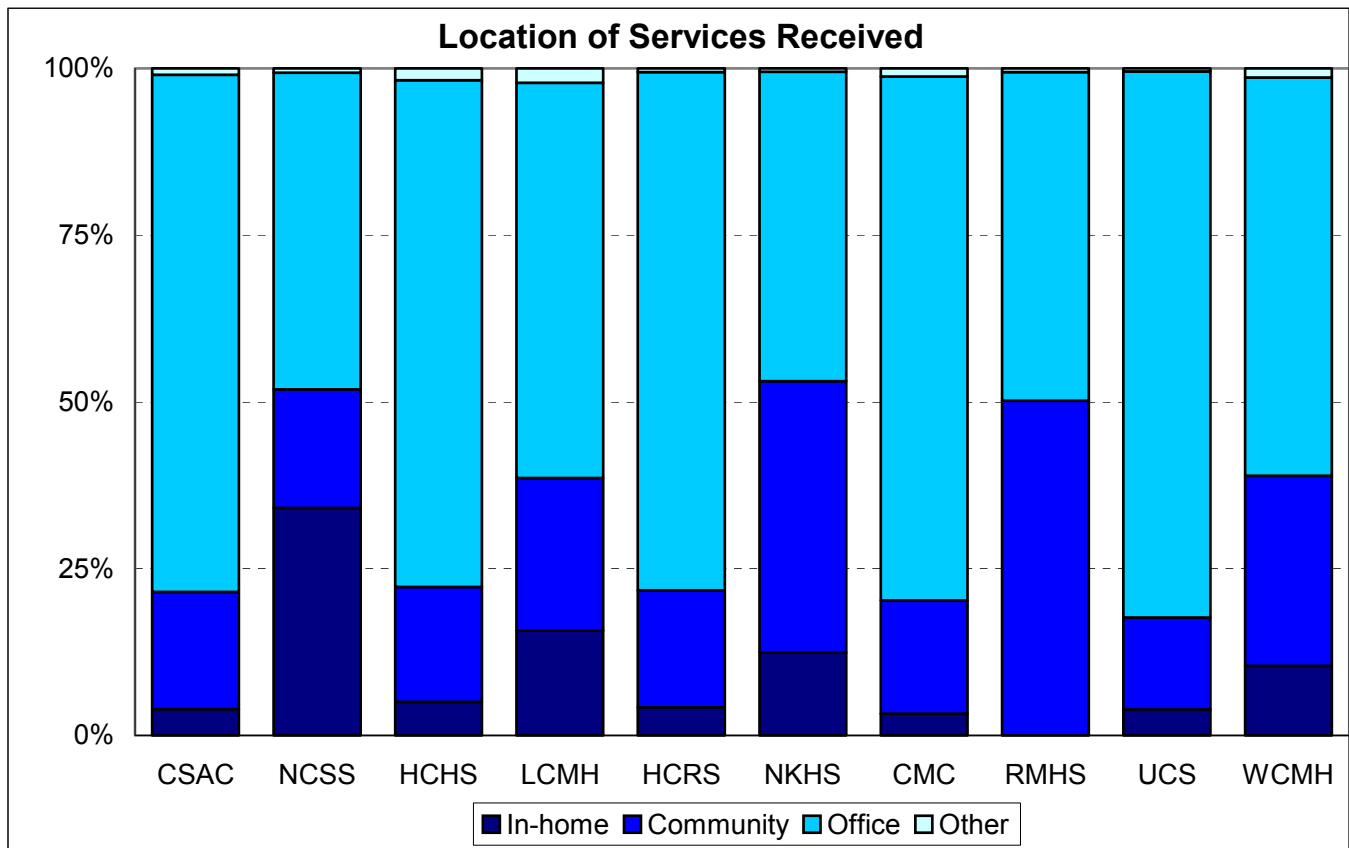
Community Rehabilitation and Treatment
Location of Service
By Age and Gender: FY 2003

Location of Services Received

	In-home		Community		Office		Other		Total
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Services
Total	42,733	9%	110,526	24%	305,317	66%	5,002	1%	463,578
Male	21,460	9%	59,389	26%	146,327	64%	1,857	1%	229,033
Female	21,273	9%	51,137	22%	158,990	68%	3,145	1%	234,545
18 - 34	6,880	7%	22,746	22%	74,527	71%	813	1%	104,966
35 - 49	16,941	9%	45,976	24%	130,827	67%	1,720	1%	195,464
50 - 64	13,173	10%	33,676	26%	82,754	63%	1,644	1%	131,247
65+	5,739	18%	8,128	25%	17,209	54%	825	3%	31,901

Analysis includes adults who were assigned and served by Community Rehabilitation and Treatment Programs.
"Other" includes services received in nursing homes, hospitals, schools and PNMI settings.

Community Rehabilitation and Treatment
Location of Service
By Provider: FY 2003

Location of Services Received

Provider	In-home		Community		Office		Other		Total
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Services
CSAC	1,288	4%	5,779	18%	25,445	78%	311	1%	32,823
NCSS	14,327	34%	7,469	18%	19,937	47%	269	1%	42,002
HCHS	3,706	5%	12,631	17%	55,665	76%	1,284	2%	73,286
LCMH	6,207	16%	9,010	23%	23,371	59%	859	2%	39,447
HCRS	3,088	4%	12,717	17%	56,478	78%	403	1%	72,686
NKHS	4,078	12%	13,312	41%	15,197	46%	168	1%	32,755
CMC	915	3%	4,767	17%	22,062	79%	345	1%	28,089
RMHS	1	0%	19,093	50%	18,761	49%	206	1%	38,061
UCS	1,062	4%	3,750	14%	22,296	82%	121	0%	27,229
WCMH	8,061	10%	21,998	28%	46,105	60%	1,036	1%	77,200
Total	42,733	9%	110,526	24%	305,317	66%	5,002	1%	463,578

Analysis includes adults who were assigned and served by Community Rehabilitation and Treatment Programs.
"Other" includes services received in nursing homes, hospitals, schools, and PNMI settings.